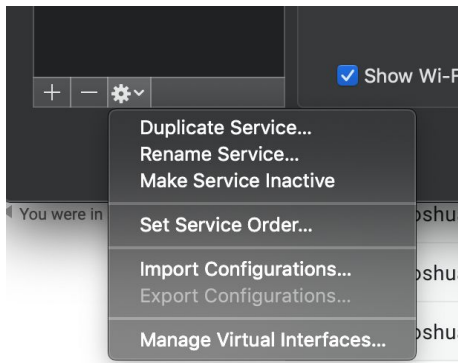


# How to resolve the “I installed Fetch Connect on my Mac, but now my WiFi seems to be all screwed up regardless of whether I’m using Fetch or not, how do I fix this?” issue.

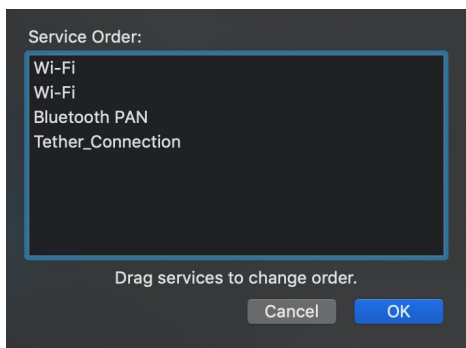
- Open Network Preferences on your Mac.



- Click on the Gear icon and select "Set Service Order".

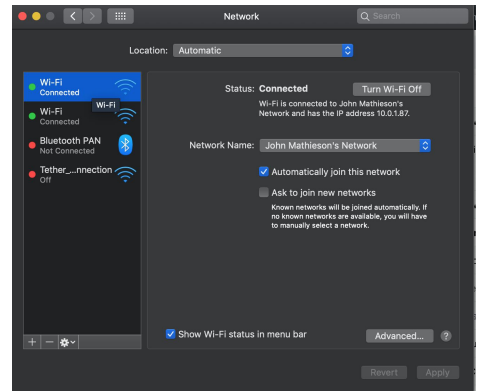


- Drag "Tether\_Connection" to the bottom of the list.

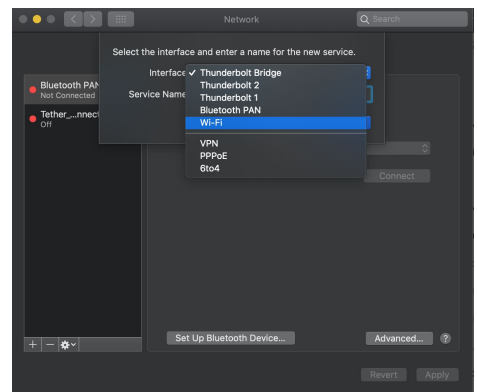
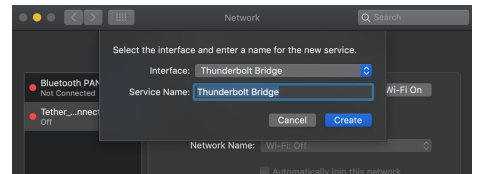


- Click "OK". Please see if this resolves the issue. If it does not resolve the issue, or if "Tether\_Connection" was already at the bottom of the list, then please do the following:

- Open "Network Preferences" on your Mac (yes, again).
- Highlight "Wi-Fi", click on the minus sign toward the bottom left and then click "Apply".



- Now, click on the plus sign. Then, select "Wi-Fi" in the dropdown. Click "Create".



- Click on the Gear icon and select "Set Service Order". Drag "Wi-Fi" to the top of that list and then click "Apply".
- The issue should be resolved. If this does not resolve your issue, then please contact us to schedule a call in which we will troubleshoot and resolve the issue with you.

